



JSENSE SOCIAL VALUES POLICY

First Written: March 2023	Last Reviewed: August 2026	Next Inspection: August 2027 Next Review: August 2028
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At JSENSE, our approach to creating the maximum social value in the communities where we operate is underpinned by our mission and guiding principles – with a key focus on improving outcomes for children and young people.

Working in the Voluntary sector supporting the educational and social sector, we are mindful that we operate in accordance with The Public Services (Social Value) Act 2012 which requires public authorities to consider economic, social and environmental wellbeing in connection with public services and commissioning contracts. It is our belief that our value to communities lies in not only the provision of improved and efficient service delivery to children, young people and their families, but also through investing and making a social impact in the local communities where we work.

Our social goals are based around 4 distinct areas and many initiatives are driven by our educational proclivity and company values:

- Building and sustaining excellent relationships
- Valuing people and their differences
- Challenging ourselves and each other
- Protecting reputations
- Being trusted to deliver great services
- Striving to deliver excellent services

Through collaboration with our own employees, service users, suppliers and other stakeholders we are committed to enhancing both the lives of our staff and those within our community by focusing on:

- Community Engagement
- Collaborative Partnerships
- Parent and Caregiver Involvement
- Community Awareness
- Youth Engagement
- Training and capacity building
- Feedback and consultation
- Staff Wellbeing
- Local Economy, Employment & Skills
- Environment

Community engagement

Within Special Educational Needs (SEND) support is essential for creating inclusive environments and promoting the well-being of individuals with diverse learning needs. Here's how community engagement can be facilitated within SEN support.

Collaborative Partnerships

Establish partnerships with local schools, community centres, healthcare providers, and organizations that support individuals with SEND. By working together, resources can be pooled to provide comprehensive support services and share best practices.

Parent and Caregiver Involvement

Engage parents and caregivers as active participants in their child's education and support families to navigate the challenges. Provide regular communication channels, such as workshops, support groups, and newsletters, to share information, resources, and strategies for supporting their child's needs at home and in the community.

Community Awareness

Raise awareness and understanding of SEN within the community through educational campaigns, presentations, and workshops. Combat stigma and misconceptions by providing accurate information about different types of learning disabilities and the support available.

Youth Engagement

Involve children and young people with siblings with SEND in projects and activities that promote social interaction, skill-building, and self-confidence. Encourage peer support networks and leadership opportunities to empower them to advocate for their needs and contribute positively to their communities.

Training and Capacity Building

Offer training workshops for parents/carers of children and young people with SEND, educators, healthcare professionals, volunteers, and service providers. Equip them with the knowledge and skills to effectively support individuals with SEND.

Feedback and Consultation

Seek input and feedback from parents, carers, siblings and stakeholders with SEN on the development and implementation of support services and initiatives. Use this feedback to continuously improve and tailor services to better meet the diverse needs of children and young people with SEND and their families and carers.

By actively engaging with the community, SEND support services can foster a sense of belonging, acceptance, and empowerment for individuals with diverse learning needs. Community engagement not only enhances the effectiveness of support programs but also promotes social inclusion and equality for all members of society.

Staff Wellbeing

Measurement of employee mental health and wellbeing

Undertaking regular staff surveys to identify any issues and who is at risk

Regular internal communications to enhance employee engagement

Monthly formal supervision and ongoing informal supervision with members of the JSENSE team. Regular team meetings and training.

Local Economy, Employment & Skills

Procuring goods and services locally where possible

Using local culturally appropriate suppliers for refreshments for all of our activities

A local post office providing postal services

Using local stakeholders to provide various activities for our service users

Creating employment opportunities within the communities that we work

Appointment of a new advocate into our Helpline team

Providing our employees with new skills for the future workplace

Providing access to IPSEA training for all advocates. Providing access to Salford Safeguarding training courses.

Environmental

Using resources efficiently to reduce waste

Recycling of printer cartridges and Waste Electrical and Electronic Equipment

Shredding and recycling of confidential documents

We continue to monitor and report our social value impact and review our statement on an annual basis.

APPROVED BY THE TRUSTEES

DATE:

SIGNED: